Installation and User Guide

Parts in the box

- Latches
- Exterior Touchscreen
- Interior Touchscreen
- Interior Assembly
- Strike
- Mounting Plate
- Adapter Ring
- SmartKey Tool
- Keys
- Allen Wrench
- Fasteners
- Exterior Touchscreen Mounting Plate
- Interior Assembly

1 Prepare the door and check dimensions

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.weiserlock.com/doorprep.

A Measure to confirm that the hole in the door is either 2-1/8” (54 mm) or 1-1/2” (38 mm).

B Measure to confirm that the backset is either 2-3/8” or 2-3/4” (60 or 70 mm).

C Measure to confirm that the hole in the door edge is 1” (25 mm).

D Measure to confirm that the door is between 1-3/8” and 2” (35 mm and 51 mm) thick.

Note: Additional door preparation may be required for doors with 1-1/2” (38 mm) holes. Consult the deadbolt drilling instructions at www.weiserlock.com/doorprep.

2 Install the latch and strike

A Is the door edge chiseled?

B Hold the latch in front of the door hole, with the latch face flush against the door edge.

C Are the latch holes centered in the door hole?

D Which latch are you installing?

E Install strike on the door frame.

Additional information:

- Additional tools depending on application: Latch “A”, Latch “B”, Wood block.
- Additional door preparation may be required for doors with 1-1/2” (38 mm) holes. Consult the deadbolt drilling instructions at www.weiserlock.com/doorprep.
3 Install the exterior touchscreen

A What is the diameter of the hole in the door?

Diameter is 2-1/8” (54 mm) or Diameter is 1-1/2” (38 mm)

“D” is required for installation. Install “D” on “F”.

“D” is not needed for installation. Discard “D”.

B Locate screws for step 3C and keep them within reach.

C Install exterior touchscreen and mounting plate.

- Support exterior assembly during mounting plate installation.
- Route cable through center hole, then push cable into bottom hole.
- Insert key and test latch. If latch does not extend or retract smoothly, adjust screws (T).
- Remove key when finished and make sure the latch bolt is fully extended.

4 Install the interior assembly

A Remove battery cover and battery pack from interior assembly.

- Make sure turnpiece is in the vertical position.
- Make sure turnpiece shaft is rotated as shown.
- Do not install batteries until step 5. Alarm will sound if battery is installed before cable is connected.

B Install interior assembly onto mounting plate.

- Ensure tight cable connection.
- Lay excess cable flat inside the bottom of the interior housing.

5 Install the batteries and perform the door handing process

This step will teach your lock the orientation of your door and is crucial to lock operation.

A Install 4 AA batteries in battery pack.

- Ensure correct polarity. For best results, use non-rechargeable Alkaline batteries only.

B Make sure the door is open, and insert the battery pack.

C After a few seconds, the latch bolt will retract and extend on its own to learn the orientation of the door. This is called the door handing process, and it is crucial to lock operation.

- Once the door handing process is complete, the touchscreen will indicate success or failure.
- Success: flashing checkmark symbol and single column of digits.
- Failure: flashing “X” pattern.

D If the touchscreen indicates a failure, attempt this procedure again.

If the door handing process is still unsuccessful after a second attempt, consult the Programming and Troubleshooting Guide on the SmartCode 10 Touchscreen page at www.weiserlock.com.
6  Pair the lock with your smart home system

A  Initiate the pairing process at your smart home controller. Refer to your smart home system instructions for more information.

B  When prompted by your smart home system to initiate pairing at the lock, press button "A" on the lock interior four times.

C  If the pairing process is successful, re-name the lock in your system (if applicable).

D  If the pairing process is unsuccessful, press button "B" nine times. Perform steps 6A-6C again. If pairing is still unsuccessful, consult the Programming and Troubleshooting Guide on the SmartCode 10 Touchscreen page of online at www.weiserlock.com.

7  Add user codes

If it is recommended that you add and delete all user codes through your smart home control system. If your system does not allow this, codes may be added directly to the lock as shown here.

Programming Timeout During programming, if the screen is not pressed for 20 seconds, the system will time out indicated by three beeps and the "X" pattern flashing three times, and you will need to restart the procedure.

A  Make sure the door is open. Press the Program button once.

B  Press checkmark symbol once.

C  Enter user code. A total of 30 user codes may be programmed.

D  Press lock symbol once.

E  Did you see the checkmark symbol illuminate with one beep* or see the "X" pattern flash with three beeps?*

Mastercode
For enhanced security, a mastercode may be used when adding and deleting user codes. For more information about the mastercode, download the Programming and Troubleshooting Guide on the SmartCode 10 Touchscreen page at www.weiserlock.com.

Checkmark symbol with one beep

Programming was successful.

"X" pattern with three beeps

Programming was unsuccessful. Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt.

*Beeping sound will only be heard if switch #3 (on the lock interior) is in the on position. See “Switches and Status LED Colors” on page 4.

8  Test the lock (review normal operation)

Confirm that the code(s) added in step 7 can unlock the door.

Activating the Screen

Option 1  Touch screen with palm or back of hand until digits illuminate.

Option 2  Touch inner left area of screen (where checkmark is located) until digits illuminate.

Option 3  Touch screen with three or more fingers until digits illuminate.

Locking the Door

1. Activate the screen.
2. Press Lock symbol.

Note: If no user codes are programmed, the door cannot be locked via touchscreen.

Unlocking the Door

1. Activate the screen.
2. If SecureScreen™ is enabled, touch the random digits that appear.
3. Enter user code.

If you press the wrong digit while entering a user code, you can press the Lock symbol once to clear the digits entered previously and immediately restart the code entry process.

SecureScreen™
SecureScreen is an added-security feature that displays random digits before you enter a user code to unlock the door. This feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for fingerprints.

If desired, this feature can be disabled by turning switch #4 to the off position. See “Switches” on page 4.

9  Re-key the lock (if needed) and install the battery cover

A  Re-key the lock (if needed).

B  Install the battery cover.

C  Re-key the lock to work with your existing key. See the supplied SmartKey Re-key Instructions for more information.

D  Reinstall battery pack.

E  Keep "J" in a safe place, as you will need it to access the back panel for additional programming.
**SmartCode at a Glance**

**Exterior**
- Touchscreen
- Checkmark symbol
- Keyway

**Interior (cover removed)**
- Back panel
- Button "A"
- Button "B"
- Program button
- Status LED
- Switches
- Turnpiece shaft

**System Alerts**

<table>
<thead>
<tr>
<th>Display</th>
<th>Alert</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;X&quot; pattern flashes three times with three beeps</td>
<td>Three incorrect codes entered within one minute</td>
<td>Re-enter code after 60 second touchscreen lockout</td>
<td></td>
</tr>
</tbody>
</table>

**Network Information**

**Zigbee System Notes**
Zigbee is a “Wireless mesh network,” and results may vary based on building construction and communication path, with 35+ feet being typical installed distance in a standard home environment and 250 feet+ when the lock has a clear line of sight with the smart home controller. It may be necessary to add additional Zigbee devices to enhance the communication path between the lock and controller for a more robust Zigbee network.

**Adding the lock to the network**
During the pairing process, press button "A" on the lock interior four times.

**Removing the lock from the network**
Press button "B" on the lock interior new times.

**Switches and Status LED Colors**

<table>
<thead>
<tr>
<th>Switch</th>
<th>Function</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Door lock status LED blinks every 6 seconds</td>
</tr>
<tr>
<td>2</td>
<td>Lock automatically re-locks door 30 seconds after unlocking. Swallowed if no codes are programmed.</td>
</tr>
<tr>
<td>3</td>
<td>Audio</td>
</tr>
<tr>
<td>4</td>
<td>SecureScreen feature displays random digits to be pressed before entering user code. This added security feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for fingerprints.</td>
</tr>
</tbody>
</table>

**Deleting a single user code**

Note: All codes may be deleted at once if the mastercode is enabled. For more information about the mastercode, consult the online Programming and Troubleshooting Guide.

2. Press Checkmark symbol once.
3. Press Lock symbol once.
4. Enter user code to be deleted.
5. Press Lock symbol once.
6. Re-enter user code.
7. Press Lock symbol once.

If unsuccessful
Make sure to enter the same valid code in steps 4 and 6.

**Test code**
While the door is open, test the user code to make sure it no longer unlocks the door.

**Manual Door Handing**

If needed, the door handing process can be initiated manually. This is useful if the lock is being moved to a different door.

1. Remove battery pack.
2. Press and HOLD the Program button while reinserting the battery pack. Release button once battery pack is inserted. The status LED will flash red and green.
3. Press the Program button once more.
4. The latch bolt will retract and retract to learn the orientation of the door.

**Factory Reset**

A factory reset will delete all codes associated with the lock, and it will remove it from your smart home system.

1. Remove battery pack.
2. Press and HOLD the Program button while reinserting the battery pack. Keep holding the button for 30 seconds until the lock beeps and the status LED flashes red.
3. Press the Program button once more. The status LED will flash green and red several times.
4. After a few seconds, the lock will initiate the door handing process, and the latch bolt will extend and retract to learn the orientation of the door.

**Important Safeguards**

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Protect your user codes and mastercode.
5. Disregard use of disposed batteries according to local laws and regulations.

CAUTION: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system’s settings.

WARNING: This Manufacturer advises that no lock can provide complete security by itself. This lock may be defeated by forcible or technical means, or evaded by anyone on the property. No lock can substitute for caution, awareness of your environment, and common sense.