1. Prepare the door and check dimensions

If drilling a new door, use the supplied template and the complete door drilling instructions available at www.weiserlock.com/doorprep.

A. Measure to confirm that the hole in the door is either 2-1/8” (54 mm) or 1-1/2” (38 mm).
B. Measure to confirm that the backset is either 2-3/8” or 2-3/4” (60 or 70 mm).
C. Measure to confirm that the hole in the door edge is 1” (25 mm).
D. Measure to confirm that the door is between 1-3/8” and 2” (35 mm and 51 mm) thick.

Note: Additional door preparation may be required for doors with 1-1/2” (38 mm) holes. Consult the deadbolt drilling instructions at www.weiserlock.com/doorprep.

2. Install the latch and strike

A. Is the door edge chiseled?

YES

Use latch “A”. If the latch bolt is not already extended, extend the latch bolt as shown.

NO

Use latch “B”. If the latch bolt is not already extended, extend the latch bolt as shown.

B. Hold the latch in front of the door hole, with the latch face flush against the door edge.

C. Are the latch holes centered in the door hole?

YES

No adjustment is required. Proceed to next step.

NO

Rotate latch face as shown to extend latch.

D. Which latch are you installing?

Latch “A” or Latch “B”

E. Install strike on the door frame.

Make sure the hole in the door frame is drilled a minimum of 1” (25 mm) deep.
3 Install the exterior touchscreen

A What is the diameter of the hole in the door?

Diameter is 2-1/8” (54 mm)

“D” is required for installation. Install “D” on “F”.

Diameter is 1-1/2” (38 mm)

“D” is not needed for installation. Discard “D”.

B Locate screws for step 3C and keep them within reach.

C Install exterior touchscreen and mounting plate.

a Cable goes underneath latch.

b Support exterior assembly during mounting plate installation.

c Keep parallel to edge of door.

d Route cable through center hole, then push cable into bottom hole.

4 Install the interior assembly

A Remove battery cover and battery pack from interior assembly.

b Make sure turnpiece is in the vertical position.

b Make sure turnpiece shaft is rotated as shown.

D Do not install batteries until step 5.

Alarm will sound if battery is installed before cable is connected.

C Install interior assembly onto mounting plate.

a Ensure light cable connection.

b Lay excess cable flat inside the bottom of the interior housing.

c Ensure tight cable connection.

5 Install the batteries and perform the door handing process

This step will teach your lock the orientation of your door and is crucial to lock operation.

A Install 4 AA batteries in battery pack.

Ensure correct polarity.

For best results, use new, non-rechargeable Alkaline batteries only.

B Make sure the door is open, and insert the battery pack.

C After a few seconds, the latch bolt will retract and extend on its own to learn the orientation of the door. This is called the door handing process, and it is crucial to lock operation.

Success: flashing checkmark symbol and single column of digits

Failure: flashing “X” pattern

D If the touchscreen indicates a failure, attempt this procedure again.

If the door handing process is still unsuccessful after a second attempt, consult the Programming and Troubleshooting Guide on the SmartCode 10 Touchscreen page at www.weiserlock.com.
6 Pair the lock with your smart home system

A Initiate the pairing process at your smart home controller. Refer to your smart home system instructions for more information.

B When prompted by your smart home system to initiate pairing at the lock, press button “A” on the lock interior one time.

C If the pairing process is successful, re-name the lock in your system (if applicable).

D If the pairing process is unsuccessful, follow your smart home system’s instructions to remove the device from any other network. Perform steps 6A-6C again.

If pairing is still unsuccessful, consult the Programming and Troubleshooting Guide on the SmartCode 10 Touchscreen page of online at www.weiserlock.com.

7 Add user codes

If it is recommended that you add and delete all user codes through your smart home control system. If your system does not allow this, codes may be added directly to the lock as shown here.

Programming Timeout
During programming, if the screen is not pressed for 20 seconds, the system will time out indicated by three beeps and the “X” pattern flashing three times, and you will need to restart the procedure.

A Make sure the door is open. Press the Program button once.

B Press checkmark symbol once.

C Enter user code. A total of 30 user codes may be programmed.

D Press lock symbol once.

Each user code must be a unique code between 4 and 8 digits depending on your secure smart home system.

Checkmark symbol with one beep

Programming was successful

“X” pattern with three beeps

Programming was unsuccessful

Make sure the user code is not a duplicate and that it is between 4 and 8 digits during your next attempt.

E Did you see the checkmark symbol illuminate with one beep* or see the “X” pattern flash with three beeps*?

*Beeping sound will only be heard if switch #3 (on the lock interior) is in the on position. See “Switches and Status LED Colors” on page 4.

8 Test the lock (review normal operation)

Confirm that the code(s) added in step 7 can unlock the door.

Activating the Screen

Option 1 Touch screen with palm or back of hand until digits illuminate.

Option 2 Touch lower left area of screen (where checkmark is located) until digits illuminate.

Option 3 Touch screen with three or more fingers until digits illuminate.

Locking the Door

1. Activate the screen.
2. Press lock symbol.

Note: If no user codes are programmed, the door cannot be locked via touchscreen.

Unlocking the Door

1. Activate the screen.
2. If SecureScreen™ is enabled, touch the random digits that appear.
3. Enter user code.

If you press the wrong digit while entering a user code, you can press the lock symbol once to clear the digits entered previously and immediately restart the code entry process.

SecureScreen™

SecureScreen is an added-security feature that displays random digits before you enter a user code to unlock the door. This feature ensures that there are fingerprints on all digits so that codes cannot be identified by examining the touchscreen for fingerprints.

If desired, this feature can be disabled by turning switch #4 to the off position. See “Switches” on page 4.

9 Re-key the lock (if needed) and install the battery cover

A Re-key the lock (if needed).

B Install the battery cover.

C Re-key the lock to work with your existing key. See the supplied SmartKey Re-key instructions for more information.

D Reinstall battery pack.
Adding the lock to the network

Follow your smart home system’s instructions to remove the lock from the network. When prompted by the system, press button “A” on the lock interior once.

Removing the lock from the network

During the pairing process, press button “A” on the lock interior once.

System Alerts

<table>
<thead>
<tr>
<th>Display</th>
<th>Alert</th>
<th>Reason</th>
<th>Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>“X” pattern flashes one time with one beep</td>
<td>One incorrect code entered</td>
<td>Re-enter code.</td>
<td></td>
</tr>
<tr>
<td>“X” pattern flashes three times with three beeps</td>
<td>No user code programmed</td>
<td>Program at least one user code.</td>
<td></td>
</tr>
<tr>
<td>Programming timeout after 20 seconds</td>
<td>Programming timeout after 20 seconds</td>
<td>Attempt programming procedure again.</td>
<td></td>
</tr>
<tr>
<td>“X” pattern flashes fifteen times with fifteen beeps</td>
<td>Three incorrect codes entered within one minute</td>
<td>Re-enter code after 60 second touchscreen lockout</td>
<td></td>
</tr>
<tr>
<td>Checkmark and lock symbols flash simultaneously five times with five beeps</td>
<td>Low battery</td>
<td>Replace batteries.</td>
<td></td>
</tr>
<tr>
<td>Checkmark and lock symbols alternate flashing five times with five beeps</td>
<td>Door jammed while attempting to lock</td>
<td>Manually re-lock door. If needed, repetition strike.</td>
<td></td>
</tr>
<tr>
<td>N/A</td>
<td>Lock beeps continuously</td>
<td>Interior assembly disconnected from exterior</td>
<td>Remove battery pack, reconnect the interior to the exterior then replace battery pack.</td>
</tr>
</tbody>
</table>

*Beeping sound will only be heard if switch #3 is on.

Networking Information

2-Wave System Notes

In order to fully utilize this product, you must have a 2-Wave controller compatible with door locks. 2-Wave is a “Wireless mesh network,” and results may vary based on building construction and communication paths, with 35 feet being typical installed distance from smart home controller. It may be necessary to install additional 2-Wave learning capable devices that can serve as repeaters to enhance the communication path between the lock and controller for a more robust 2-Wave network.

Adding the lock to the network

During the pairing process, press button “A” on the lock interior once.

Removing the lock from the network

Follow your smart home system’s instructions to remove the lock from the network. When prompted by the system, press button “A” on the lock interior once.

Important Safeguards

1. Read all instructions in their entirety.
2. Familiarize yourself with all warning and caution statements.
3. Remind all family members of safety precautions.
4. Protect your user codes and mastercode.
5. Dispose of used batteries according to local laws and regulations.

CAUTION: Prevent unauthorized entry. Since anyone with access to the back panel can change the user codes, you must restrict access to the back panel and routinely check the user codes to ensure they have not been altered without your knowledge. The use of a mastercode can help protect your system’s settings.

WARNING: This Manufacturer advises that no lock can substitute for caution, awareness of your environment, and common sense. Builder’s hardware is available in multiple performance grades to suit the application. In order to enhance security and reduce risk, you should consult a qualified locksmith or other security professional.